



FAMILY PSYCHIATRY PRACTICE & ASSOCIATES

INFORMED CONSENT FOR TELEMEDICINE SERVICES

By signing this consent form the Patient or Patient Guardian agrees they have read and understand the below statements:

Confidentiality still applies for telemedicine services. Neither party, the Patient or Clinician, will record the session without the expressed consent of the other in writing.

I agree to use the AthenaHealth video-conferencing platform.

It is important to be in a quiet, private space that is free of distractions, unnecessary noise, or around persons not integral to the treatments or therapies. The provider may decide to stop the appointment if the above conditions are not met and the Patient or Patient Guardian may be liable for the full cost of the appointment.

You will need to have a microphone, speaker, and camera capabilities on your device to have video sessions and you will need to use a secure internet connection. Utilization of public WiFi is discouraged as it is not considered secure and may compromise the security of the appointment.

It is important to be on time. If you need to cancel or change your tele-appointment, you must notify the office in advance. Cancellation of telehealth appointments policies are the same for in person appointments. Please reference the Financial Policy Consent Form for further information on cancellation policy.

To initiate each session you will receive a link to the phone number and/or email on file 15 minutes prior to your scheduled appointment. If you would like the link to be sent to another phone number or email, you must contact the office staff to update this information.

FPPA requires one emergency contact on file, as well as information on the nearest Emergency Department to your location prior to virtual appointments in the event of a crisis situation.

For patients who are minors, we need the permission of the guardian for the patient to participate in telemedicine services. Additionally, the guardian will need to be available during the session for minors that are meeting about medications to provide consent for medication changes.

It is your responsibility to confirm with your insurance company that the video sessions will be reimbursed. FPPA does not participate in insurance plans, and we are unable to guarantee reimbursement rates for telemedicine appointments.

As your clinician, I may determine that due to certain circumstances, telemedicine is no longer appropriate and, at that time we will discuss alternative options for your care.

FPPA is only able to provide telemedicine appointment to those patients who are located in the state of North Carolina at the time of their appointments. If it is found during your appointment that you are not physically located within the state of North Carolina, the appointment will be terminated. We may no longer be able to provide telemedicine care, and if you are unable to travel to North Carolina for physical appointments, patient care may be terminated.

Patient Name: _____ DOB: _____

Signature: _____ Relationship to Patient: _____ Date: _____